



Gary Overs Kennelling and Obedience (here on out referred to as GOKO) takes pride in providing the best care to dogs while they are with us. To ensure the health and safety of all dogs in the facility, and GOKO staff we require all of our clients to read and understand the following policies, procedures and liability waiver. Whether this form is filled out by the owner or by other persons (on behalf of the owner) GOKO does not accept fault if this form is filled out incorrectly.

DOG'S NAME:
DOG'S BREED:
DOG'S COLOUR:
DOG'S AGE:
M or F / ARE THEY STERILIZED?
ANY PREVIOUS INJURIES?
ANY FEARS?
HAVE THEY BOARDED BEFORE?
HAVE THEY BITTEN BEFORE?
WOULD YOU LIKE THEM SOCIALIZED?

WHAT FOOD BRAND DID YOU BRING?	WHAT IS IT STORED IN?	
HOW MUCH DO YOU FEED?		
TIMES PER DAY?		
DOES YOUR DOG HAVE ALLERGIES?		
IF YOU BROUGHT TREATS PLEASE DESCRIBE THEM:		
IF YOU BROUGHT A BED PLEASE DESCRIBE IT:		
IF YOU BROUGHT TOYS PLEASE DESCRIBE THEM:		
IF YOU BROUGHT DISHES PLEASE DESCRIBE THEM:		

ANY MEDICATION/S?
NAME OF DOG/S WITH MEDICATION/S:
NAME OF MEDICATION/S:
DOSAGE/S:
TIMES PER DAY:

DATE IN:	DATE OUT:





OWNER:	PHONE #:		
ADDRESS:	POSTAL CODE:		
EMERGENCY CONTACT (DIFFERENT FROM OWNER):			
EMERGENCY CONTACT'S PHONE # :			
VETERINARIAN:			

IF THERE ARE ANY OTHER INSTRUCTIONS OR INFORMATION YOU WOULD LIKE TO LEAVE PLEASE WRITE THEM DOWN HERE. GOKO CANNOT GUARANTEE THAT INSTRUCTIONS ONLY GIVEN VERBALLY WILL BE FOLLOWED AS THERE ARE MANY STAFF MEMBERS AND THE INFORMATION HAS POTENTIAL TO BE LOST/MISCOMMUNICATED IN TRANSLATION.

L	





HOURS OF OPERATION			
MONDAY TO FRIE	1		
	* <u>PICKUP BY 5:30pm</u>		
SATURDAY:	9:00am - 5:30pm		
	*PICKUP BY 5:00pm		
SUNDAY:	9:30am-10:30am / 4:30pm-5:30pm		
HOLIDAYS:	9:30am-10:00am / 5:00pm-5:30pm		

OVERNIGHT BOARDING PRICES		
1 dog/kennel	= \$36.00	
2 dogs same household/kennel	= \$51.00	
3 dogs same household/kennel	= \$63.00	

Gary Overs Kennelling and Obedience here on out referred to as GOKO

- The day your dog is dropped off is counted as a day no matter what time they're dropped off at. Checkout time on day of pick up is 11:00am, you will be charged another full day of overnight boarding if your dog is picked up after 11:00am.
- Multiple dogs boarding in one kennel together may be separated (by GOKO's discretion; ex: fighting, if a dog has diarrhea or is vomiting, etc.) into their own kennel. Extra charges will apply.
- If space is needed in the back boarding kennels and you have a small dog, your dog may be moved to a travel kennel in the back or up front to our kennels in the grooming room. They will have potty breaks throughout the day and will be able to stretch their legs as well. They will not be out with other dogs if they are not good to be socialized. Regular charges will apply.
- If your dog has diarrhea GOKO will give a probiotic powder with their food at our discretion. If the diarrhea continues we reserve the right to lessen their food intake or withhold food for up to 24 hours. If a dog has diarrhea there is potential for them to lose weight, you will not hold GOKO liable if this happens.
- > Dogs staying 3 or more days get a complimentary bath
  - GOKO baths according to the scheduled pick up time (AM/PM). If you are either early, late, or unconfirmed in your pickup time then your dog may go home dirty
  - If your dog is uncooperative they will not be bathed
  - Your dog may go home wet
  - Your dog may miss a meal on pick up day if they have had a bath as they will be drying in a gentle dryer



- % % If GOKO is providing food there will be a \$5.00 a dog a meal charge. If your dog runs out of food with less than 5 days left in their stay we will not contact you and
- will feed them our food. If your dog runs out of food with more than 5 days left in their stay we will contact you to see if arrangements can be made for more food to be dropped off. If we do not receive a response from you by the dogs next meal we will feed our food. If we do not receive a response from you at all we will feed our food. Extra charges will apply if needed in any of the circumstances listed.
- If GOKO is feeding any amount of raw or cooked meat there will be a \$5.00 a kennel a day charge as there is extra cleaning involved. If your dog does not eat their raw or cooked meat within an hour we will dispose of it as leaving this type of food out any longer poses health risks to both staff and other boarding dogs. If your dog eats raw or cooked produce it is up to our discretion if there will be an extra charge associated with feeding this type of food (ex. If your dog makes a mess of it resulting in us doing extra cleaning to make sure no food is left behind as this poses health risks to both staff and other boarding dogs.).
- If you have multiple dogs and they need to be fed separate and they do not eat their food within an hour they will be placed back together in their kennel.
- > Some dogs may not eat their food during their stay and may lose weight because of this (GOKO will mix in wet food/treats with their food but we can't guarantee this will make them eat).
- > If you have packed your dogs food in bulk (not separate bags) this may result in food being left over, or your dog running out of food before they go home as our scooping method (and/or measuring cup used) may differ from yours (heaping cup vs level cup etc.). Furthermore, if you have labeled your feeding instructions as (for example) "1 scoop" and have not provided a scoop, we will assume that "scoop" equals approximately 1 cup. GOKO does not accept fault if your dog gains or loses weight because of this.
- > GOKO will not be liable or responsible for any loss or damage that may occur to your dog's leash, collar, harness, toy(s) or other items while they're boarding.
- If your dog is wearing a bark collar we will remove it for the duration of their stay.
- > If your dog is not picked up at the scheduled pick up time and GOKO is unable to contact you and other satisfactory arrangements have not been made by the end of the 4<sup>th</sup> day we will contact Animal Protective Services and file your dog as abandoned.
- > You understand that your dog will have close contact with other dogs during permissible socialization. You understand that GOKO will not knowingly admit into the play area dogs that are obviously aggressive. If, however, a dog acts out of character or unpredictably and your dog is injured, you agree not to hold GOKO liable in any way for these unforeseen acts. Socialization of your dog is not guaranteed. We reserve the right to choose where your dog is socialized (whether upfront or outback).

% %



- You agree to be solely responsible for any and all acts or behaviours of your dog while it is in the care of GOKO to include payment of cost for injury to staff or other dogs, or damage to the facilities caused by your dog. In order to ensure the safety of staff and other dogs we reserve the right to use a muzzle on your dog if needed.
- GOKO will take all reasonable precautions to ensure that dogs cannot escape. If your dog does escape we will make every attempt to capture them. In the event your dog cannot be captured and becomes lost you will not hold GOKO liable.
- > In the event of an emergency involving your dog GOKO will provide first aid. If we believe that your dog requires immediate veterinary care we will first attempt to contact you at the number provided, if you are unreachable we will then contact the emergency number provided. It is up to our discretion for how long we will wait after contacting those numbers before we take your dog to the vet. If your dog should be injured or otherwise deemed by us to require immediate veterinary attention, and your veterinarian is not available or is located in another city, we are authorized to use the services of any other veterinarian. We will transport your dog to the veterinary clinic. If your dog is taken to the vet and then continues their stay with us afterward we will give the necessary care (medication, bandage wraps, etc.) however, we are not trained veterinarians and are not liable for any complications that may arise from being treated by us. You will be responsible for any and all charges with respect to any such veterinary care. You will be responsible for any potential continued vet care (including any and all charges) after your dog has left our facility. Should an injury and/or illness present itself after your dog has left our facility GOKO is not liable and is not responsible for any fees related to said injury and/or illness. If an injury and/or illness should present itself after your dog has left our facility we encourage you to reach out to management to inform us of said injury and/or illness so we have the opportunity to make changes in our facility if possible. In the unlikely event that your dog dies while in the care of GOKO you will not hold GOKO liable. If your dog dies while in our care we will transport them to the humane society or a veterinary hospital and you will be responsible for any and all charges associated with this situation.
- You accept the risk associated with your dog not being up to date on vaccinations and GOKO is not responsible for costs associated with any illness that may present itself in your dog.
- You accept the risk of your dog potentially contracting lice and/or fleas while they are in our care. GOKO is not responsible for fees associated with treating said lice and/or fleas (whether treated while in our facility or at home).
- You will pay the bill including requested services, emergency veterinary care and damages caused by your dog by e-transfer, credit, debit or cash at completion of boarding service. If payment was made previous to boarding stay any fees incurred between then and pickup must be paid at completion of boarding service.





You further agree that your dog shall not leave the facility until all charges due are paid.

- Should your pet require any medication(s) GOKO will administer them as per your specific instruction. However, we are not trained veterinarians and GOKO assumes no responsibility for incorrect dosage, or any complications caused by treatment. Medications may not be administered if your dog is uncooperative/aggressive. If we are giving medication there will be a flat rate of \$5.00 a dog for the duration of their stay.
- You specifically represent that you are the sole owner of the dog, free and clear of all liens and encumbrances.
- GOKO reserves the right to change this form at any point in time without notice. It is your responsibility to ensure you are reading through this form every time it is presented to you.

I have read, understood and agree to all of the preceding terms.

Printed Name

Signature

Date